

Slough Waste Collection

Making a good service better



Wheeled bin collections



600

tonnes refuse/wk

7

refuse complaints/wk

12,000

green waste collections/wk

6

recycling
complaints/wk

170

tonnes recycling/wk

52,000

refuse collections/wk

52,000

recycle collections/wk

85

tonnes green waste/wk

2

green waste
complaints/wk

Practical issues that we have to overcome



- Parked cars prevent vehicle access to certain roads
 - Schools, offices, train stations, town centre
- Pavement parking blocks access to wheeled bins
 - Half on/half off
 - Parking bays in front of bin stores
 - Rows of parked cars with no gaps to pull bins through
- Container stores (Bin sheds)
 - Communal bins so lack of accountability/contamination
 - Fly tipping particularly with transient populations
 - Rough sleepers and anti-social behaviour
- Containers presented at the front of properties where there is no vehicle access
 - Drag containers along paths, over greens and grass verges
- Road rage – frustrated drivers, speeding cars

Future services



- We MUST prevent waste from being created
 - Education, communication, accountability
- We MUST divert more waste for recycling
 - Increase participation in kerbside recycling collection
 - Education, communication, accountability
 - Improve quality by reducing contamination
 - Education, communication, accountability
 - Vigilance and enforcement
 - Increase the range of materials targeted
 - Food waste, tetra-pak etc
 - Make it harder for people to dispose of waste
 - Create a positive pressure on people to choose to recycle



Thank you

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